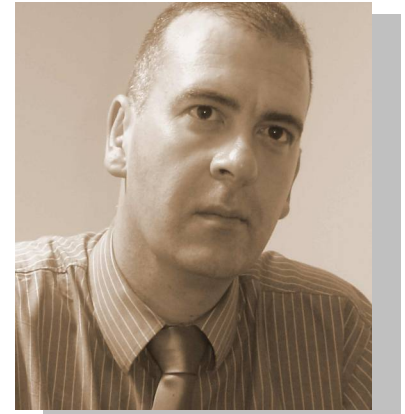


David Liddle – Founder and Director of TCM

David has extensive experience of mediation and conflict resolution within a variety of contexts. In 1994, he established Leicestershire Mediation Service- one of the first wave of community mediation schemes in the UK. David managed the Service for eight years and in that time he established the Conflict Resolution in Schools Programme (CRISP), was a founding member of the Midlands Mediation Network and was active in numerous mediation, restorative justice, and community regeneration programmes across the East Midlands and UK.



In 1997, David established Total Conflict Management Ltd (TCM). TCM, based in the Centre for Workplace Mediation, offers high quality and innovative responses to workplace conflicts and disputes. TCM is the approved provider of mediation and ADR services to numerous Blue Chip & Government departments including the Cabinet Office and Department for Culture, Media and Sport.

David has established numerous in-house business mediation schemes, successfully mediated in hundreds of workplace conflicts and has undertaken extensive research into the role and benefits of workplace mediation. Recently, David was awarded his MBA with distinction having undertaken detailed research into the effectiveness of workplace mediation within the London Boroughs of Hounslow and Croydon. Additionally, David has recently contributed to a book entitled *Managing Conflict in the Workplace*, published by the Industrial Relations Society.

David is a regular contributor to CIPD events and has spoken widely at national and international conferences on ADR, mediation and non-violent communication.

Contact David – david.liddle@tcmsolutions.co.uk