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mediation for business™

FREE Mediation Event for NHS and the Wider Healthcare Community

Friday 8th October 2010

9.30am to 2pm

Cut Costs by Cutting Conflict

A fantastic (and **FREE**) opportunity to learn:

HOW TO SET-UP YOUR NHS MEDIATION SCHEME

And get it right first time!

This event will look at the benefits of setting up your mediation scheme and how to make it a **SUCCESS!!!**

This is a pivotal event for all who manage conflict as part of their NHS role.

TCM are the experts in partnering with NHS organizations to set up effective, meaningful and enduring responses to complex and challenging disputes.

We know that change causes conflict. The recent White Paper will lead to substantial change across the NHS, re-enforcing the need for TCM's proven mechanisms for dealing with conflict in times of unprecedented challenge and change. Our many Health Sector clients, including The Royal Free Hospital, Lambeth PCT, the BMA, NPSA, NHSBT, know that they can count on TCM for support, solutions and results.

Mediation Event for NHS and the Wider Healthcare Community.

Friday,

8th October 2010

9.30am to 2pm

** Lunch and refreshments provided*

Places are limited.

To Book please call now on

0800 294 97 87

or email

training@thetcmgroup.com

TCM will present :-

- The business case
- Real case studies.
- A clear and practical process.
- Key elements for a successful conflict management scheme and building strong relationships.

Please join us

9.30 am on Friday 8th October 2010

Click to book your place – and why not bring a colleague?!

Trained Mediators interested in this event, can also benefit from our 2-Day course on the 1st and 2nd September promoting Team Facilitation and Workplace Conferencing Skills. Please follow the link for further information and bookings.

*“This is an excellent approach to conflict resolution for the Trust
Frank Ball, HR Manager. South West London and St Georges NHS
Mental Health Trust.”*

*“An enjoyable and challenging introduction to the mediation
process that leaves one with the confidence to use the basic skills as a
platform for further development” Naomi Brecker, Occupational
Health Physician, Royal Free Hampstead NHS Trust.*

Sign up for our Newsletter!!

Click here for Map and Directions. Terms and Conditions apply!

This event will be held at:

The UK Mediation Academy

Ground Floor

New House

67-68 New House

Hatton Garden

London

EC1N 8JY



The TCM Group + The UK Mediation Academy

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