

Professional Mediators' Association Day

Friday, 30th July 2010 10:00am- 4:00pm



A light lunch will be provided.

Dear Colleague,

Non-Violent Communication - its Benefits and Limitations

TCM will be offering this PMA day to help practitioners get underneath the four aspects of NVC (Non-Violent Communication) and discover how each of these elements supports constructive communication. From this understanding we will explore how NVC can support a number of situations from increased self-awareness to resolving conflicts, from good management to being assertive.

Upon exploring these benefits, we will look at the limitations of NVC and explore how this can be used to guide the effective use of NVC. If time allows, we will then explore other conflict resolution perspectives that shed light on the pros and cons of NVC.

About the PMA

The Professional Mediators' Association was set up by TCM's Founder and Director, David Liddle, to promote excellence in all aspects of workplace, employment and business mediation.

Members of the PMA may have gained their knowledge and experience through a variety of training opportunities. All members are trained to recognised and accredited mediation standards and through their membership of the PMA will maintain the Practice Standards in their delivery of mediation services.

PMA Days provide an excellent opportunity for continuing professional development and meeting other mediators.

About Edward Nelson

Edward has specialised in conflict facilitation, training and mediation for the past seven years. This is based on over ten years involvement in community development projects worldwide. He values both the apparent and the less conscious aspects of communication and draws on his background in arts and theatre to support people's learning and growth. His flexible approach is demonstrated by his ability to work constructively, both one-on-one and multilaterally, in conflicts – supporting and facilitating dynamic interactions with and between parties. Edward joined The TCM Group as a Dispute Resolution Advisor in April 2010. He is a member of the RSA, PMA and the College of Mediators.

The Professional Mediators' Association invites you to attend our upcoming 2010 events!

- ★ *13th August 2010*
- ★ *17th September 2010*
- ★ *15th October 2010*
- ★ *26th November 2010*
- ★ *17th December 2010*

We look forward to seeing you at one of our PMA days soon!

“As a new mediator I found this PMA session confidence building and very timely and relevant. Thank you for your insight”. Gloria Lloyd, Management Development Consultant, PMA Day 19th March 2010

“Very welcoming organisation with a personalised, purposeful approach”. Andrea Perry, Guest Speaker, PMA Day 19th March 2010

£95.00 + VAT

Book by 16th July 2010 and receive 10% early booking discount!

Places are limited.

To book please call now on 0800 294 97 87 or email training@thetcmgroup.com

This event will be held at: The UK Mediation Academy

First Floor, New House, 67-68 New House, Hatton Garden, London. EC1N 8JY